

Volunteer Role Profile

Volunteer Role	League of Friends Volunteer
Volunteer Manager	Worthing and Southlands Voluntary Services Office
Where you will be based	Hospital

Why we want you

As a volunteer, you can make a significant difference to patients by providing a regular patient trolley service to our wards. This service offers the opportunity for patients to buy papers, treats and snacks, so as to bring a little light to their day. The trolley service enhances the experience of patients whilst in hospital.

What you will be doing

- Stocking up of the trolley at the start of each session
- Pushing the trolley around the hospital, visiting each ward offering a selection of newspapers, confectionary, snacks, drinks and toiletries to patients, their relatives and staff
- Handling money and operating a card reader

The skills you need

- Good listening and communication skills
- Friendly and approachable demeanour
- Physically fit and able to push a loaded trolley around the hospital
- Confident in handling money
- Able to work independently and as an effective member of a team
- Show qualities of patience, tolerance and compassion
- A good sense of humour and an ability to easily adapt to different situations
- A good understanding of the importance of maintaining patient confidentiality at all times
- To assist in the training of new volunteers as and when required

What's in it for you

- Make a difference within the hospital and enhance patient care
- Give back to the community and meet new people
- Help to decide whether to pursue a career in healthcare
- Join the life of your local hospital and feel part of a committed and supportive team
- Improve your employment prospects and enhance your C.V
- Gain experience and learn new skills
- Volunteering can be added to a university application

Disclaimer

Each of our volunteers are required to have the following: • DBS check. • Occupational Health Clearance. • Risk Assessment. • Parental Consent (required for those under the age of 18).

Each of these will be organised by the Voluntary Services Department.