

Volunteer Role Profile

Volunteer Role	Discharge Lounge Volunteer
Volunteer Manager	St Richard's Hospital Voluntary Services Department
Where you will be based	Hospital

Why we want you

Our Discharge Lounge requires volunteer support to assist staff with non-clinical duties and looking after patients who are in the process of being discharged.

What you will be doing

- Collecting patients from Wards or departments
- Running errands for staff; collecting items from wards/departments
- Collecting and taking items to Pharmacy
- Offering drinks to patients in the Lounge
- Assisting with dispensing of lunchtime sandwiches and soups to patients in the Lounge
- Taking dirty crockery to the kitchen for cleaning

The skills you need

- Personal qualities of patience, tolerance and compassion. An ability to easily adapt to different situations
- A commitment to improving the well-being of the patient
- Volunteer must be physically able to push a wheelchair with a patient in it

What's in it for you

- Make a difference within the hospital and enhance patient care
- Give back to the community and meet new people
- Help to decide whether to pursue a career in healthcare
- Join the life of your local hospital and feel part of a committed and supportive team
- Improve your employment prospects and enhance your CV
- Gain experience and learn new skills
- Volunteering can be added to a university application

Disclaimer

Each of our volunteers are required to have the following: • DBS check • Occupational Health Clearance • Risk Assessment if required Each of these will be organised by the Voluntary Services Department.