

Volunteer Role Profile

Volunteer Role	Chaplaincy Volunteer
Volunteer Manager	Worthing and Southlands Voluntary Services Office
Where you will be based	Hospital

Why we want you

As a volunteer, you can make a significant difference to patient care by connecting with patients, offering support and brightening their day. This will, in turn, help make a difference within the Trust and improve the quality of care for all patients. As a Chaplaincy Volunteer you will support us in caring for over three quarters of a million people each year and help ease pressures off of NHS staff.

What you will be doing

- Visit designated wards and identify patients who may want chaplaincy support
- Offer emotional, spiritual and pastoral care to patients on the wards
- Where appropriate and requested religious support to patients and their relatives eg. prayer, reading the scriptures, administration of Holy Communion
- Volunteers who are Lay Ministers of Holy Communion or authorised by their faith community may administer Holy Communion to patients who have made a request
- Refer any specific requests to the Duty Chaplain
- Report any spiritual or emotional concerns about patients to the Duty Chaplain and The Voluntary Services Manager
- Document and record all visits and spiritual/pastoral/religious interventions in the file in the Chaplain's office

The skills you need

- Caring, reliable and enjoys being with people
- Ability to communicate well with patients, their relatives/friends
- Ability to work alongside staff for the benefit of patients
- Ability to take the initiative and assume responsibility for ensuring staff are aware of any difficulties patients and carers are experiencing
- Strong personal boundaries and confident to sign-post patients and carers to alternative sources of support, advocacy and information e.g. PALs
- Understand the importance of maintaining patient confidentiality at all times
- Engage in training and supervision as appropriate to carry out the role
- Comply with all Trust Policies and Procedures as relevant to this role and

the training provided

What's in it for you

- Make a difference within the hospital and enhance patient care
- Give back to the community and meet new people
- Join the life of your local hospital and feel part of a committed and supportive team
- Improve your employment prospects and enhance your C.V
- Gain experience and learn new skills
- Volunteering can be added to a university application

Disclaimer

Each of our volunteers are required to have the following: • DBS check. • Occupational Health Clearance. • Risk Assessment. • Parental Consent (required for those under the age of 18).

Each of these will be organised by the Voluntary Services Department.